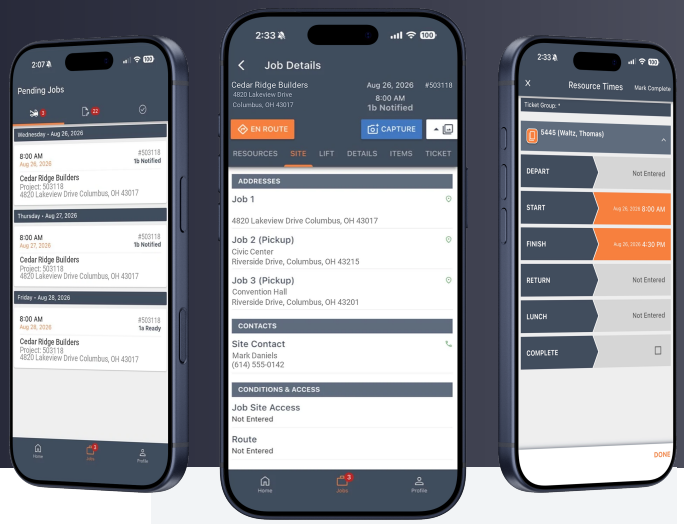
VISUAL DISPATCH
BY RAPIDWORKS

Your Crews Work Off the Grid. Now Your Tickets Can Too.



MOBILE E-TICKETS — NOW LIVE IN ROTG

Rapid-on-the-Go (ROTG) gives operators the job information and tools they need in the field while keeping the office up to date. From job details and digital tickets, ROTG cuts down on paperwork, reduces back-and-forth with dispatch, and helps keep jobs moving.

Operators work wherever the job takes them, often areas where cell service isn't always reliable. Paper tickets can get lost, damaged, or stuck in a truck, slowing down billing, and creating more work for the office.

With ROTG, operators can access job details and complete tickets even without a connection. Once they're back online, the information syncs with the office automatically, no chasing paper tickets or re-entering job details.

Built for Where the Work Happens

- **The full job, wherever signal isn't.**
  Every person on site from operator, rigger, laborer, oiler, or supervisor sees the complete job on their phone: customer, site, lift, resources, and items, pulled straight from Visual Dispatch, regardless of what the signal looks like that day.
- **One consistent record for each job.**
  Signatures and resource times are captured once, in the field, by the people doing the work, and that's the record that reaches billing. No need to re-type or reconcile by hand back at the office.
- **Offline by design, not by accident.**
  Once the ticket is loaded in the app, it can be built from start to finish with zero connectivity, then syncs itself automatically as soon as connection returns. No one has to remember to save or send anything.

What This Means for Your Business

Faster billing.
A finished ticket becomes a billable ticket the moment it's signed off.

Less reconciliation work.
The office isn't retyping what the field has already captured correctly.

Less documentation risk.
Signatures, times, and terms are captured cleanly the first time instead of surviving a trip in a truck cab.

Uninterrupted workflow.
Field teams can work even when connectivity is spotty.

Get Started

ROTG now extends offline capability to crane rental teams. Built to keep jobs running for the crews, riggers, and field teams who rarely have a reliable signal. Talk to your Visual Dispatch representative to get your team set up.

rapidworks.com